

# INTRODUCING YOUR NEW (AND IMPROVED) BILL

Understanding your energy usage has never been easier

As a member-owner of MTEMCO you can now become an expert on your energy usage. Not only can your new bill report how much energy you use each day, but it can tell you the daily cost, how outside temperature affects your homes energy usage, and how your current energy consumption compares to the year before. Your energy bill now also includes customized messages specifically for you about your usage, monthly energy tips, and special savings opportunities.

**FRONT OF BILL**

**Member Owned | Not-For-Profit**  
 Middle Tennessee Electric Membership Corporation  
 Your Touchstone Energy® Cooperative

Member Service: 1-877-777-9020 Auto Pay System: 1-877-777-0215  
 Outage: 1-877-777-9111 Office Hours: 8 am - 4:30 pm M - F Internet: mtemc.com

**Member Name:** JOHN DOE  
**Invoice Date:** 05/06/2017  
**Account #:** 20 XXXX XXXX  
**Member #:** 1234567890  
**Meter #:** 555555

**TOTAL DUE 05/23/2017**  
**\$149.00**  
 AFTER DUE DATE \$155.68

Charge detail found on the back of this page.

**Daily Energy Use**  
 04/06/2017 through 05/08/2017 (32 days)

**Kilowatt Hours (Daily Use)** **Daily High** **Daily Low** **Temp.**

**Your Average Daily Use**  
**47 kWh** AVERAGE DAILY USE  
 Range: 30 - 69 kWh

**\$4.63** AVERAGE DAILY COST  
 Range: \$3.00 - \$6.90

**Monthly Energy Use Comparison**  
 Total Energy Use Last Month: 1138 kWh  
 Total Energy Use This Month: 1488 kWh  
 Total Energy Use This Month Last Year: 1233 kWh

**MTEMCO Helps You Save**  
**Low Cost Energy Tip**  
 Please make safety a priority when using decorative lights this holiday season. And consider using LED lights, which are far more energy efficient, to save money!

**Account #:** 20 XXXX XXXX  
**Total Due:** \$149.00  
**Payment is due by 05/23/2017**

**sharIngchange**  
 Thank you for your contributions and continued monthly support of SharingChange. Did you know you can give even more with SharingChange Plus? Please select an amount below to contribute:  
 \$1  \$5  \$10  Other \$\_\_\_\_\_

**JOHN DOE**  
 123 ANY STREET  
 MURFREESBORO TN 37133-0000

45019999999999990000000000000014900050620173

- 1 Find your new account number starting with 20, rather than 2000.
- 2 Watch here for special messages and useful information from your member-owned, not-for-profit electric cooperative.
- 3 This new graph not only shows your daily energy use, but it adds the daily temperatures so you can easily see how weather impacts your energy use throughout the month.
- 4 We break down your monthly usage so you can see your average per day, both in kilowatt-hours and daily cost.
- 5 Take a look at your energy usage compared to last month as well as this month last year.
- 6 Watch for ways you can save energy through our monthly energy tips!

**7** Enroll in the easiest good thing you'll ever do. When you enroll, each month your bill will be rounded up to the nearest dollar, and these extra pennies will go to help local nonprofits in your local area.

**BACK OF BILL**

**Member Owned | Not-For-Profit**  
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**Total Amount Due by 05/23/2017**  
**\$149.00**  
 AFTER DUE DATE: \$155.68

**Account Information**  
**Account Number:** 20 XXXX XXXX  
**Billing Period:** 04/06/2017 - 05/08/2017 for 32 Days  
**Invoice Date:** 05/06/2017 (555) 555-5555  
**Phone Number:** 123 ANY STREET  
**Service Address:** MURFREESBORO TN 37133-0000  
 Residential-22  
**Rate:** HSE  
**Description:** Residential-22  
**Meter Number:** 5555555  
**Prior Reading:** 25175  
**Present Reading:** 26663  
**kWh Usage:** 1488

**Breakdown of Current Charges**  
 Basic Service \$18.75  
 Consumption \$129.52  
 Sharing Charge \$0.73  
**Total Current Amount \$149.00**  
**Balance Forward \$0.00**  
**Total Current Amount for this Location \$149.00**

**Online Home Energy Evaluation**  
 Take our online energy evaluation to improve your home's energy efficiency and learn how to save money and live comfortably. Visit [www.mtemc.com](http://www.mtemc.com) and find the evaluation under the "My Residence" drop down menu.

**Sign Up Today For MTEMCO Services**  
**E-bill**  
 Don't want a paper copy of your bill? Receive your bill via email. Sign up on myMTEMCO.com  
**Energy Use Data**  
 See your energy use information in real time on myMTEMCO.com  
**Phone Number Change**  
 Got a new number? No problem. You can update your number by calling (877) 777-9020 or updating your profile on myMTEMCO.com

**Special Value Section For Our Members**  
**MTEMCO members receive a 20% discount on all energy efficient light bulbs at participating Lowe's stores.**  
 Present this coupon at check out to receive your discount.

**More Information Available Online**  
 Visit My Account to view your energy use any way you like: hourly, daily, weekly, monthly or other.  
[www.mtemc.com](http://www.mtemc.com)

**Other Ways to Pay Your Bill**  
**Online** Pay your bill at [www.mtemc.com](http://www.mtemc.com)  
**Phone** Call (877) 777-0215 to speak with us  
**Mobile App** Download myMTEMCO app on iTunes or Google Play Store  
**In-Person** The closest office to your address is: Franklin Office, 2156 Edward Curd Lane, Franklin, TN 37067.

**8** Here is your account information and the monthly breakdown of your charges.

**9** Your cooperative is working with local businesses to provide you with discounts that will help you save. A value provided by your cooperative.